Mobile Accessibility

Visually and hearing impaired users are able to take their accessible softphone equipped notebook computer when they travel. VTGO-PC Advanced is engineered to provide all accessibility features and functionalities directly through the PC, no additional hardware is required.

SAPI based Voice Assist

Built in text-to-speech provides voice assistance for all features of the softphone. Some included features are: Inbound Caller ID, Phone Status, Line Status, Call Park DN, Call Waiting, Hold Resume , Directory Lookup, Call Log Lookup.

JAWS Integration

VTGO-PC Advanced automatically determine and utilize JAWS if installed on a PC. If JAWs is not installed the softphone will use the built in SAPI text-to-speech.

TDD/TTY Terminal Emulation

VTGO-PC Advanced has a built in TDD/TTY terminal emulatator. This terminal is used for sending and receiving TDD/TTY messages reliably over IP networks and through PSTN Gateways to Analog TDD/TTY terminals using V.151.

USB Telephone Support

VTGO-PC supports a large number of USB handset and headset devices that enhance the usability of the softphone in a busineess or Home office Environment.

VTGO-PC Advanced

VoIP softphone for the visually and hearing impaired.

IP blue Software Solution's VTGO-PC Advanced softphone is engineered to be 508 compliant for the accessibility market. This softphone provides users with the ability to communicate, regardless of disability, with a state of the art VoIP softphone application.
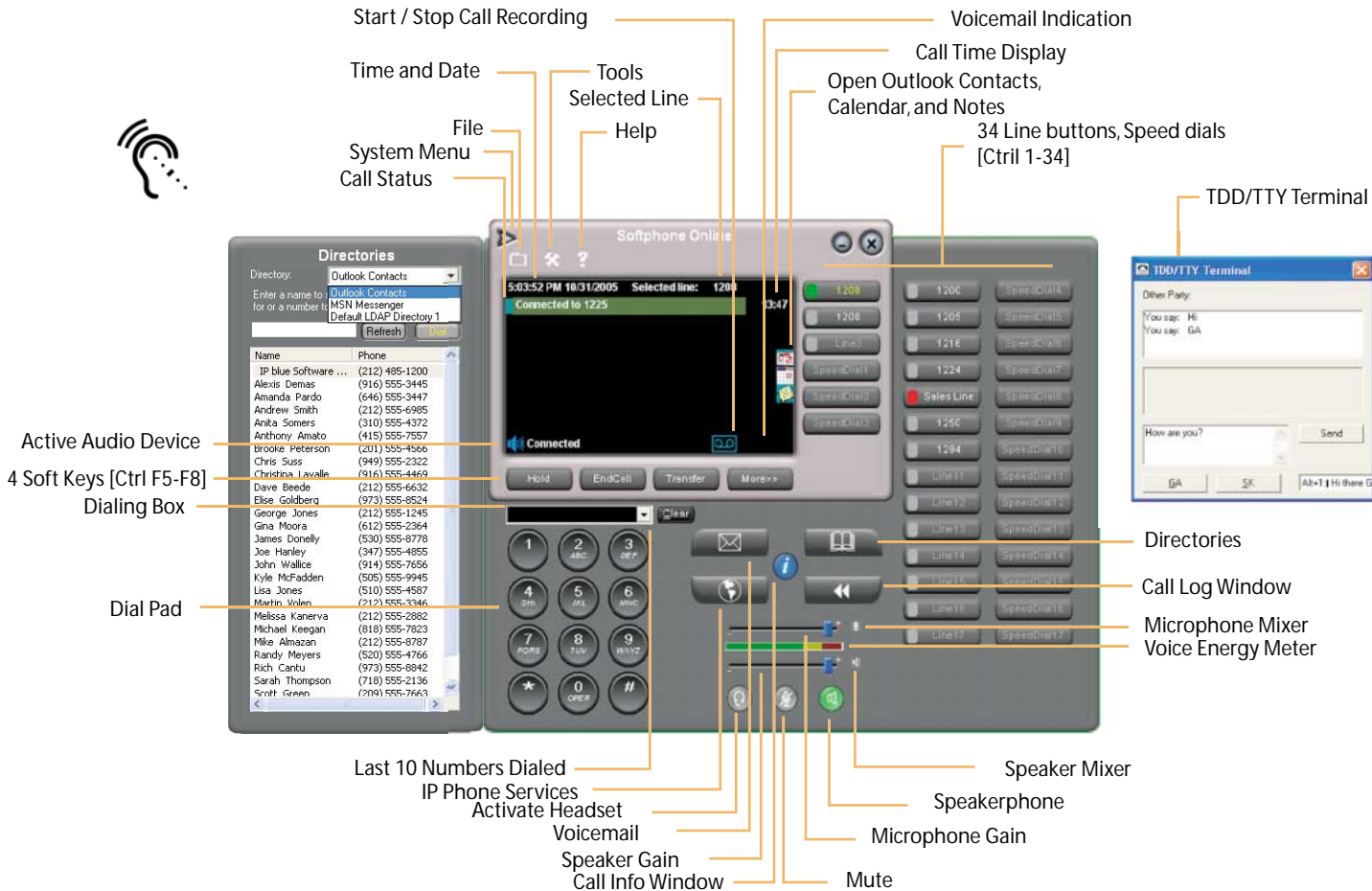
VTGO-PC Advanced utilizes the SAPI text-to-speech engine and automatically integrates with JAWs equipped PCs. Hearing impaired users are able to choose between the SAPI or JAWs text-to-speech engines. The built in SAPI text-to-speech engine provides a cost saving solution for companies not wanting to invest in JAWs. Audio text translation is provided for all features of the softphone. Including, caller ID, line status, call hold, advanced features such as call directory and missed calls.

A built in Cisco text relay TDD/TTY terminal enables VTGO-PC Advanced users to send and receive typed messages. With this solution visually impaired workers are able to communicate with their softphone wherever they go.

VTGO-PC Advanced accessibility softphone provides a value added solution. Users will receive the inherent benefits of a softphone such as low cost, mobility, directories integration, and web dialing combined with accessibility features.

For more information or to receive an evaluation copy contact IP blue today or your IP blue reseller.

Diagram labels:

Start / Stop Call Recording
Voicemail Indication
Time and Date
Call Time Display
Tools
Open Outlook Contacts, Calendar, and Notes
Selected Line
File
Help
34 Line buttons, Speed dials [Ctril 1-34]
System Menu
Call Status
TDD/TTY Terminal

Active Audio Device
4 Soft Keys [Ctrl F5-F8]
Dialing Box
Directories
Call Log Window
Dial Pad
Microphone Mixer
Voice Energy Meter

Last 10 Numbers Dialed
IP Phone Services
Speaker Mixer
Activate Headset
Speakerphone
Voicemail
Microphone Gain
Speaker Gain
Call Info Window
Mute

508 Compliant

Standard Phone Features:
36 Line Appearance
Call Pick up
Call Transfer
Call Waiting
Call Hold
Call Forward
Call Conference
Incoming Call Name and Number Display
Missed Call Indicator
Time Display
Off-hook dialing
Speed Call Keys
Voicemail notification on task bar

Accessibility Features:
Cisco Text Relay
TDD/TTY Terminal

Supported Codecs:
G.729a
G.711 a-Law
G.711 u-Law
GSM 6.10

Supported Platforms:
CallManager 3.0, 3.2, 3.3, 3.4, and 4.1
CallManager Express 3.0
VocalData 4.0, 4.5, 5.0
Tekelec 6000
Asterisk

Directories Features:
Integrates with Outlook contacts, calander and notes
Integrates with LDAP Directories
Integartes with CallManager Directories
Intgrates with Messenging services:
  MSN messenger
  Yahoo Messenger
  AOL Instant Messenger

Minimum PC Requirements:
Windows 2000, 2003, or XP
500 MHz CPU
512K RAM
Internet Connectivity