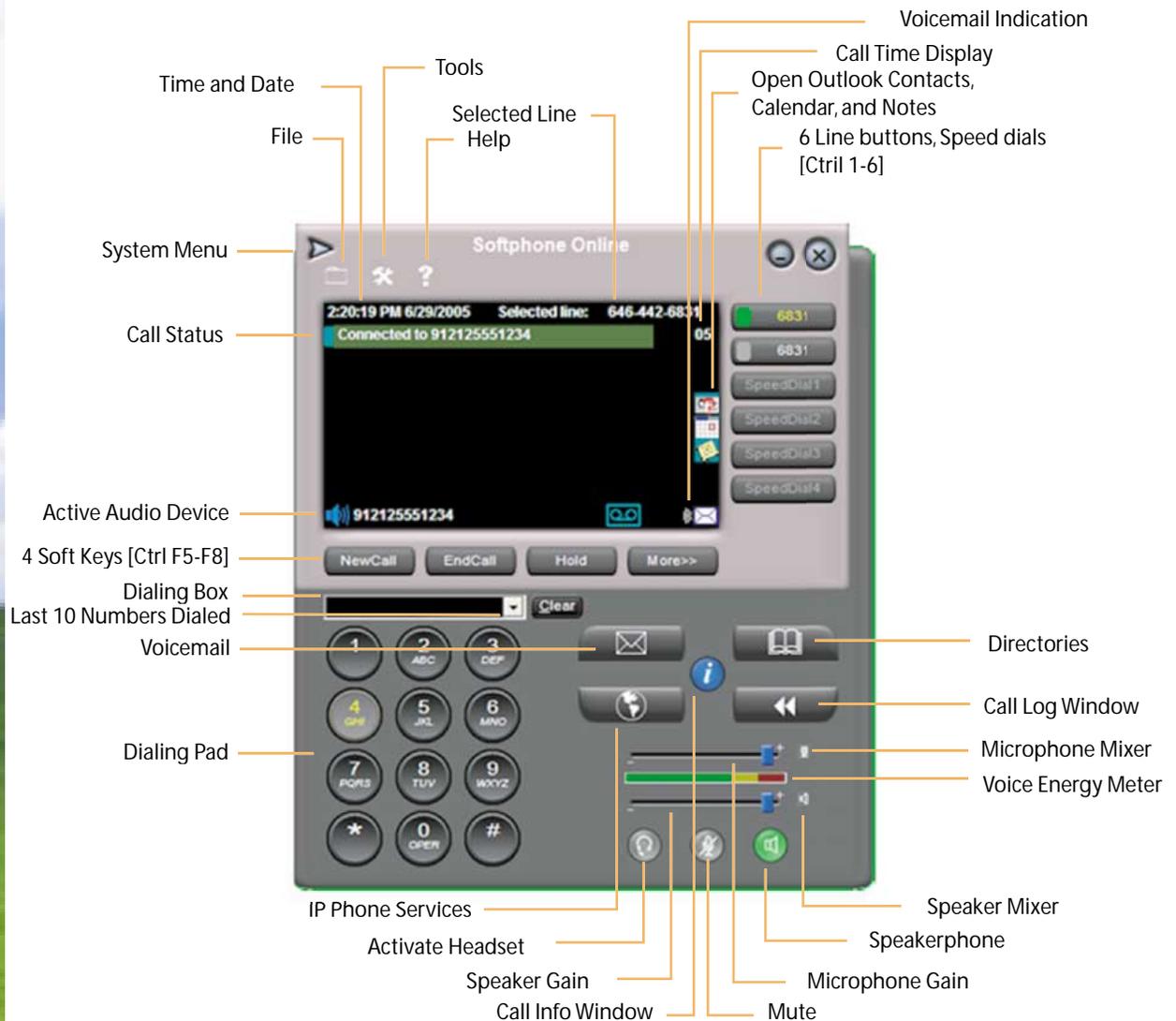# VTGO-PC Lite

Enterprise Class Voice Over IP Softphone Solution for Windows

VTGO-PC Lite Overview

VTGO-PC Lite is a VoIP softphone application deigned for a PC.

This softphone allows Enterprise workers to use a Windows PC within a wired or wireless network while utilizing all the features of a Cisco 7960. VTGO-PC Lite is a cost saving alternative to traditional hard phones where space is limited, for mobile users who need advanced call management, and for disaster recovery. Engineered specifically for a Cisco CallManager, VocalData, Tekelec or Asterisk switch.

- User Friendly
- Outlook Integration
- Extension Mobilily
- Call Log and Statistics

Labels (left side, top to bottom):
- Time and Date
- File
- System Menu
- Call Status
- Active Audio Device
- 4 Soft Keys [Ctrl F5-F8]
- Dialing Box
- Last 10 Numbers Dialed
- Voicemail
- Dialing Pad

Labels (top/center):
- Tools
- Selected Line
- Help

Labels (right side, top to bottom):
- Voicemail Indication
- Call Time Display
- Open Outlook Contacts, Calendar, and Notes
- 6 Line buttons, Speed dials [Ctril 1-6]
- Directories
- Call Log Window
- Microphone Mixer
- Voice Energy Meter
- Speaker Mixer
- Speakerphone
- Microphone Gain
- Mute

Labels (bottom):
- IP Phone Services
- Activate Headset
- Speaker Gain
- Call Info Window

Softphone display text:
- Softphone Online
- 2:20:19 PM 6/29/2005   Selected line: 646-442-6831
- Connected to 912125551234
- 912125551234
- NewCall   EndCall   Hold   More>>
- Clear
- 6831
- 6831
- SpeedDial1
- SpeedDial2
- SpeedDial3
- SpeedDial4

VTGO-PC Lite Benefits

Microsoft Outlook Integration:
Users can quickly access their Outlook calender, notes and contacts for scheduling, documenting and updating through links located on the graphical user interface.
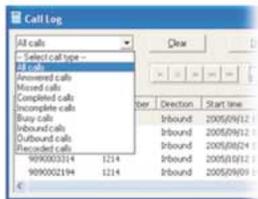
Directories Integration:
Users can make calls quicker and more efficiently. Click to dial from LDAP Directories (Cisco CallManager, Microsoft Active Directory, or public LDAP Services), Outlook contacts, Windows Address Book, instant messengers, and Cisco CallManager Express Local Directory

Call Log and Call Statistics:
Monitor call activity and statistics whenever you make or receive a call. All call information can be stored on a local database.
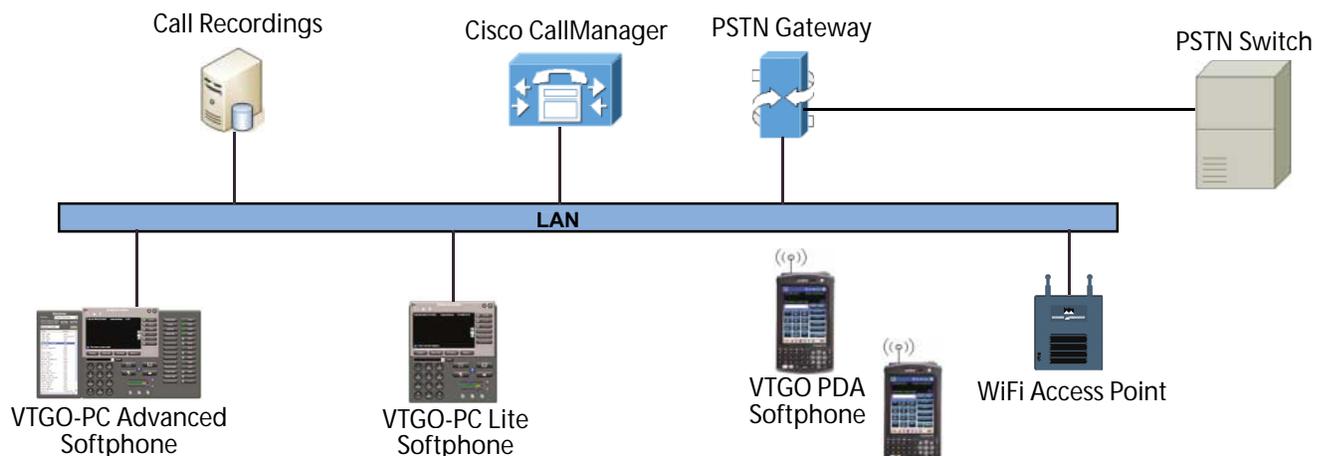
Web Dialing:
Make calls directly from web pages. Highlight and right click any phone number from any web page and place a call by selecting "call with VTGO".

Extension Mobility:
Access your phone when you are away from your desk or at another office location. Log into your assigned CallManager profile and associate your phone number and user profile with any softphone on the network.

How It Works

Call Recordings

Cisco CallManager

PSTN Gateway

PSTN Switch

LAN

VTGO-PC Advanced Softphone

VTGO-PC Lite Softphone

VTGO PDA Softphone

WiFi Access Point

VTGO-PC Lite Feature Guide

Standard Phone Features:

- 6 Line Appearance
- Call Pick up
- Call Transfer
- Call Waiting
- Call Hold
- Call Forward
- Call Conference
- Incoming Call Name and Number Display
- Missed Call Indicator
- Time Display
- Off-hook dialing
- Speed Call Keys

Call Coverage Features:

- Busy lamp field status display
- Shared Line Support
- Shared Line Support with Barge-In
- Voicemail Status by Line
- Call Logs

Directories Features:

- Integrates with Outlook contacts, calander and notes
- Integrates with LDAP Directories
- Integartes with CallManager Directories
- Intgrates with Messenging services:
  - MSN messenger
  - Yahoo Messenger
  - AOL Instant Messenger

Supported Codecs:

- G.729a
- G.711 a-Law
- G.711 u-Law
- GSM 6.10

Supported Platforms:

- CallManager 3.0, 3.2, 3.3, 3.4, and 4.1
- CallManager Express 3.0
- VocalData 4.0, 4.5, 5.0
- Tekelec 6000
- Asterisk

Supported Network Features:

- Support for VPN connections
- SKINNY fix-up protocol friendly
- NAT traversal using STUN and UPnP

Advanced Phone Features:

- Drag and Drop Dialing
- Extension Mobility
- Last Number Redial
- Pop to Foreground on incoming calls
- Call History Logs
- Group pick up
- Call Park / Pick up
- Barge In
- Auto-answer with selective ring count

Audio Quality and Control Features:

- Mute mic / speaker
- Volume Control
- Microphone input control
- Microphone voice energy meter
- Dynamic Jitter Buffer
- Quality of Servie (QoS) Support
- Microphone buffereing
- Out-of-process high priority audio engine

Supported CallManager Features:

- Cisco SKINNY (SCCP)
- Redundant CallManager Support
- 7960 Phone Emulation
- CallManager SCCP endpoint boot process
- Fail-over to secondary CallManager

Advanced Usability Options:

- Supports XML
- Dial from Web Pages
- Soft Key Support
- User settable skins
- Selectable ringer types
- User configurable dialing rules
- Mute Media Players on Calls
- Launch VTGO-PC on start up
- Prevents Suspend when Idle

Minimum PC Requirements:

- Windows 2000, 2003, or XP
- 500 MHz CPU
- 512K RAM
- Internet Connectivity

IP blue
Software Solutions